

Application for the Post of Manager-Call Centre Operations

Personal Information						For Office use only	
Full Name							
Name with Initial							
Date of Birth		DD	MM	YYYY	Photo		
Age (as at the closing date of application, 02.02.2026)		Years & Months					
Gender							
NIC No							
Mobile No (1)							
Mobile No (2)							
Personal E-mail							
Permanent Address							
Education Qualification							
Degree <small>(offered by a University /Institution recognized by the university Grant Commission of Sri Lanka)</small>					If available, Please tick the appropriate box below		
Possess a Master's degree in Business Administration, Management					YES	NO	
Possess a Bachelor's degree in Business Administration, Management					YES	NO	
Possess a Diploma in Business Administration, Management					YES	NO	
Other Master's or Bachelor's Degree or Diploma <small>(Please specify field)</small>					YES	NO	
Work Experience							
Minimum of 10 years of experience in a contact center environment.					YES	NO	
with at least 05 years in an Assistant Manager/Manager role.					YES	NO	
Current Working Details							
Name of the organisation		Designation	Duration	Nature of Duty			
Non-Related Reference Details							
Name							
Designation							
Organization							
Mobile							
E-mail							
Declaration							
I hereby confirm that the above-provided information is true, accurate, and complete to the best of my knowledge and belief.							
Signature			Date	DD	MM	YYYY	